Format of Complaints against Custodians to be displayed on their websites

A. Data for the Month ending October 2026

S. No	Received from	Pending at the end of the last month	Received during the month	Resolved during the month*	Total Pending at the end of month **	Complaints Pending > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	**Grand Total**	0	0	0	0	0	0

B. Trend of Monthly disposal of complaints for the Financial Years- 2022-23, 2023-24, 2024-25, & 2025-26

SN	Month	Carried forward from previous month	Received during the month	Resolved during the month *	Pending at the end of the month **
1	April 2022	1	1	1	1
2	May 2022	1	0	1	0
3	June 2022	0	1	0	1
4	July 2022	1	0	1	0
5	August 2022	0	0	0	0
6	September 2022	0	0	0	0
7	October 2022	0	1	0	1
8	November 2022	1	0	1	0
9	December 2022	0	0	0	0
10	January 2023	0	0	0	0
11	February 2023	0	0	0	0
12	March 2023	0	1	1	0
13	April 2023	0	0	0	0
14	May 2023	0	0	0	0
15	June 2023	0	0	0	0
16	July 2023	0	0	0	0
17	August 2023	0	0	0	0
18	September 2023	0	0	0	0
19	October 2023	0	0	0	0
20	November 2023	0	0	0	0
21	December 2023	0	1	1	0
22	January 2024	0	0	0	0
23	February 2024	0	0	0	0

24	March 2024	0	0	0	0
25	April 2024	0	0	0	0
26	May 2024	0	0	0	0
27	June 2024	0	1	0	1
28	July 2024	1	1	2	0
29	August 2024	0	0	0	0
30	September 2024	0	0	0	0
31	October 2024	0	1	1	0
32	November 2024	0	0	0	0
33	December 2024	0	0	0	0
34	January 2025	0	2	1	1
35	February 2025	1	0	1	0
36	March 2025	0	0	0	0
37	April 2025	0	1	1	0
38	May 2025	0	2	2	0
39	June 2025	0	2	2	0
40	July 2025	0	0	0	0
41	August 2025	0	0	0	0
42	September 2025	0	0	0	0
43	October 2025	0	0	0	0
44	November 2025	0	0	0	0
45	December 2025	0	0	0	0
46	January 2026	0	0	0	0
47	February 2026	0	0	0	0
48	March 2026	0	1	1	0
49	April 2026	0	0	0	0
50	May 2026	0	1	0	1
52	June 2026	1	0	1	0
53	July 2026	0	0	0	0
54	August 2026	0	0	0	0
55	September 2026	0	0	0	0
56	October 2026	0	0	0	0
	Grand Total	7	17	18	6

* Inclusive of complaints of previous months resolved in the current month.

** Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the currentmonth divided by total number of complaints resolved in the current month.

C. Trend of Annual (FY) disposal of complaints (For 3 years on rolling basis)-

Sno	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2022-23	1	4	5	0
2	2023-24	0	1	1	0
3	2024-25	0	5	5	0
4	2025-26	0	6	6	0
5	2026-27 (Oct. 26)	0	1	1	0

	Grand Total	**1**	**17**	**18**	**0**